

## City of Boston Mayor's 24-hour Hotline

| Date opened           | Status | Type                  | Location  | Zip Code | Neighborhood | Ward    | Reason              |
|-----------------------|--------|-----------------------|---|----------|--------------|---------|---------------------|
| 8/9/2010 5:25:03 PM   | Closed | Missed Trash          | Intersection of Wellington Hill St and Ormond St, Mattapan, MA            |          | Mattapan     |         | PWD Sanitation      |
| 8/9/2010 12:48:29 AM  | Closed | Highway Maintenance   | 58 Mattapan St, Mattapan, MA, 02136                                       | 02136    | Mattapan     | Ward 18 | PWD Highway         |
| 8/8/2010 12:11:22 PM  | Closed | Highway Maintenance   | 1317 Blue Hill Ave, Mattapan, MA, 02126                                   | 02126    | Mattapan     | Ward 14 | PWD Highway         |
| 8/2/2010 3:59:51 PM   | Closed | Missed Trash          | Intersection of Blue Hill Ave and Hazelton St, Mattapan, MA               |          | Mattapan     |         | PWD Sanitation      |
| 7/27/2010 10:30:01 PM | Closed | Tree Emergencies      | Intersection of Blue Hill Ave and Clarkwood St, Mattapan, MA              |          | Mattapan     |         | Parks Forestry      |
| 7/21/2010 1:23:23 PM  | Closed | Graffiti Removal      |   |          |              |         | Graffiti Removal    |
| 7/21/2010 1:02:27 AM  | Closed | Sign Repair           | Intersection of Fottler Rd and Walk Hill St, Mattapan, MA                 |          | Mattapan     |         | BTD Operations      |
| 7/19/2010 1:51:31 PM  | Closed | Traffic Signal Repair | Intersection of Fessenden St and Norfolk St and Mildred Ave, Mattapan, MA |          | Mattapan     |         | BTD Traffic Signal  |
| 7/19/2010 11:06:44 AM | Closed | Traffic Signal Repair | Intersection of Fessenden St and Norfolk St and Mildred Ave, Mattapan, MA |          | Mattapan     |         | BTD Traffic Signal  |
| 7/19/2010 10:43:26 AM | Closed | Traffic Signal Repair | Intersection of Fessenden St and Norfolk St and Mildred Ave, Mattapan, MA |          | Mattapan     |         | BTD Traffic Signal  |
| 7/12/2010 7:50:00 AM  | Closed | Traffic Signal Repair | Intersection of Fessenden St and Norfolk St and Mildred Ave, Mattapan, MA |          | Mattapan     |         | BTD Traffic Signal  |
| 7/5/2010 10:50:06 AM  | Closed | Traffic Signal Repair | Intersection of Fessenden St and Norfolk St and Mildred Ave, Mattapan, MA |          | Mattapan     |         | BTD Traffic Signal  |
| 7/2/2010 11:08:03 AM  | Open   | Sidewalk Repair       | 10 Fottler Rd, Mattapan, MA, 02126  | 02126    | Mattapan     | Ward 14 | PWD Highway         |
| 6/28/2010 9:43:42 PM  | Closed | Street Light Outages  | 533 Norfolk St, Mattapan, MA, 02126                                       | 02126    | Mattapan     | Ward 18 | PWD Street Lighting |
| 6/28/2010 11:18:28 AM | Closed | Missed Trash          | 1325 Blue Hill Ave, Mattapan, MA, 02126                                   | 02126    | Mattapan     | Ward 14 | PWD Sanitation      |
| 6/24/2010 1:30:47 PM  | Closed | Abandoned Vehicles    | Intersection of Blue Hill Ave and Hazelton St, Mattapan, MA               |          | Mattapan     |         | BTD Enforcement     |
| 6/24/2010 1:27:18 PM  | Closed | Street Cleaning       | Intersection of Delhi St and Wooddale Ave, Mattapan, MA                   |          | Mattapan     |         | PWD Street Cleaning |
| 6/24/2010 1:24:33 PM  | Closed | Sign Repair           | Intersection of Delhi St and Wooddale Ave, Mattapan, MA                   |          | Mattapan     |         | BTD Operations      |
| 6/22/2010 4:40:30 PM  | Closed | Street Light Outages  | Intersection of Fessenden St and Norfolk St and Mildred Ave, Mattapan, MA |          | Mattapan     |         | PWD Street Lighting |
| 6/21/2010 4:40:58 PM  | Closed | Missed Trash          | 678 Walk Hill St, Mattapan, MA, 02126                                     | 02126    | Mattapan     | Ward 14 | PWD Sanitation      |
| 6/21/2010 4:37:33 PM  | Closed | Missed Trash          | 46 Wellington Hill St, Mattapan, MA, 02126                                | 02126    | Mattapan     | Ward 14 | PWD Sanitation      |
| 6/21/2010 3:06:29 PM  | Closed | Missed Trash          | 678 Walk Hill St, Mattapan, MA, 02126                                     | 02126    | Mattapan     | Ward 14 | PWD Sanitation      |
| 6/21/2010 2:43:33 PM  | Closed | Traffic Signal Repair | Intersection of Fessenden St and Norfolk St and Mildred Ave, Mattapan, MA |          | Mattapan     |         | BTD Traffic Signal  |
| 6/8/2010 11:23:00 AM  | Open   | Sidewalk Repair       | 10 Fottler Rd, Mattapan, MA, 02126  | 02126    | Mattapan     | Ward 14 | PWD Highway         |
| 6/4/2010 9:34:34 AM   | Closed | Abandoned Vehicles    | Intersection of Delhi St and Wooddale Ave, Mattapan, MA                   |          | Mattapan     |         | BTD Enforcement     |
| 6/4/2010 9:25:55 AM   | Closed | Abandoned Vehicles    | 44 Hosmer St, Mattapan, MA, 02126   | 02126    | Mattapan     | Ward 14 | BTD Enforcement     |
| 6/3/2010 8:56:44 PM   | Closed | Highway Maintenance   | 1262-1268 Blue Hill Ave, Mattapan, MA, 02126                              | 02126    | Mattapan     | Ward 14 | PWD Highway         |
| 6/3/2010 7:33:15 AM   | Open   | Tree Maintenance      | 33 Hosmer St, Mattapan, MA, 02126   | 02126    | Mattapan     | Ward 14 | Parks Forestry      |
| 6/2/2010 7:59:03 AM   | Closed | Street Light Outages  | 555-557 Norfolk St, Mattapan, MA, 02126                                   | 02126    | Mattapan     | Ward 18 | PWD Street Lighting |
| 5/31/2010 9:49:10 PM  | Closed | Traffic Signal Repair | Intersection of Fessenden St and Norfolk St and Mildred Ave, Mattapan, MA |          | Mattapan     |         | BTD Traffic Signal  |

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|                          |        |                                     |   |       |          |         |                     |
|--------------------------|--------|-------------------------------------|---|-------|----------|---------|---------------------|
| 5/26/2010<br>4:31:11 PM  | Closed | Traffic Signal Repair               | Intersection of Fessenden St and Norfolk St and Mildred Ave, Mattapan, MA |       | Mattapan |         | BTD Traffic Signal  |
| 5/20/2010<br>9:00:17 AM  | Closed | Dead Animal                         | 15 Hazelton St, Mattapan, MA, 02126                                       | 02126 | Mattapan | Ward 14 | PWD Street Cleaning |
| 5/18/2010<br>5:36:12 AM  | Closed | Major System Failure                | Intersection of Wellington Hill St and Ormond St, Mattapan, MA            |       | Mattapan |         | PWD Street Lighting |
| 5/16/2010<br>4:48:23 PM  | Closed | Improper Storage of Trash (Barrels) | 8 Wellington Hill St, Mattapan, MA, 02126                                 | 02126 | Mattapan | Ward 14 | Code Enforcement    |
| 5/14/2010<br>11:44:20 AM | Closed | Pothole Repair                      | 0 Ormond St, Mattapan, MA, 02126  | 02126 | Mattapan | Ward 14 | PWD Highway         |
| 5/13/2010<br>9:25:22 PM  | Closed | Pothole Repair                      | Intersection of Blue Hill Ave and Hazelton St, Mattapan, MA               |       | Mattapan |         | PWD Highway         |
| 5/10/2010<br>3:24:36 PM  | Open   | Tree Maintenance                    | 507 Norfolk St, Mattapan, MA, 02126                                       | 02126 | Mattapan | Ward 14 | Parks Forestry      |
| 5/10/2010<br>10:29:11 AM | Closed | Missed Trash                        | 46 Mattapan St, Mattapan, MA, 02126                                       | 02126 | Mattapan | Ward 18 | PWD Sanitation      |
| 5/10/2010<br>10:15:37 AM | Closed | Missed Trash                        | 18 Duke St, Unit 1, Mattapan, MA, 02126                                   | 02126 | Mattapan | Ward 14 | PWD Sanitation      |
| 5/9/2010 8:27:32 AM      | Closed | Traffic Signal Repair               | Intersection of Blue Hill Ave and Wellington Hill St, Mattapan, MA        |       | Mattapan |         | BTD Traffic Signal  |
| 5/7/2010 8:25:34 AM      | Closed | Dead Animal                         | 65 Hazelton St, Mattapan, MA, 02126                                       | 02126 | Mattapan | Ward 14 | PWD Street Cleaning |
| 5/3/2010<br>12:16:02 PM  | Closed | Tree Emergencies                    | 60 Mattapan St, Mattapan, MA, 02136                                       | 02136 | Mattapan | Ward 18 | Parks Forestry      |
| 4/30/2010<br>7:53:32 AM  | Closed | Graffiti Removal                    |   |       |          |         | Graffiti Removal    |
| 4/30/2010<br>7:51:05 AM  | Closed | Graffiti Removal                    |   |       |          |         | Graffiti Removal    |
| 4/29/2010<br>2:34:46 PM  | Closed | Graffiti Removal                    | 5 Mildred Ave, Mattapan, MA, 02126  | 02126 | Mattapan | Ward 18 | Graffiti Removal    |
| 4/22/2010<br>9:52:55 AM  | Closed | Street Light Outages                | 691 Walk Hill St, Mattapan, MA, 02126                                     | 02126 | Mattapan | Ward 18 | PWD Street Lighting |
| 4/22/2010<br>9:52:45 AM  | Closed | Street Light Outages                | 691 Walk Hill St, Mattapan, MA, 02126                                     | 02126 | Mattapan | Ward 18 | PWD Street Lighting |
| 4/14/2010<br>3:33:23 PM  | Closed | Missed Trash                        | 19 Hosmer St, Unit 2, Mattapan, MA, 02126                                 | 02126 | Mattapan | Ward 14 | PWD Sanitation      |
| 4/13/2010<br>11:23:14 AM | Closed | Roadway Repair                      | Intersection of Blue Hill Ave and Wellington Hill St, Mattapan, MA        |       | Mattapan |         | PWD Highway         |
| 4/10/2010<br>3:07:55 PM  | Closed | Missing Sign                        | Intersection of Fottler Rd and Walk Hill St, Mattapan, MA                 |       | Mattapan |         | BTD Operations      |
| 4/10/2010<br>2:41:50 PM  | Closed | Missing Sign                        | Intersection of Fottler Rd and Walk Hill St, Mattapan, MA                 |       | Mattapan |         | BTD Operations      |
| 4/7/2010<br>11:49:20 PM  | Closed | Pothole Repair                      | Intersection of Blue Hill Ave and Fessenden St, Mattapan, MA              |       | Mattapan |         | PWD Highway         |
| 4/7/2010<br>11:45:10 PM  | Closed | Pothole Repair                      | 27 Fessenden St, Mattapan, MA, 02126                                      | 02126 | Mattapan | Ward 18 | PWD Highway         |
| 4/7/2010<br>12:03:49 PM  | Closed | Pothole Repair                      | Intersection of Blue Hill Ave and Walk Hill St, Mattapan, MA              |       | Mattapan |         | PWD Highway         |
| 4/7/2010 9:51:10 AM      | Closed | Dead Animal                         | 27 Clarkwood St, Mattapan, MA, 02126                                      | 02126 | Mattapan | Ward 14 | PWD Street Cleaning |
| 4/7/2010 9:45:36 AM      | Closed | Pothole Repair                      | Intersection of Blue Hill Ave and Walk Hill St, Mattapan, MA              |       | Mattapan |         | PWD Highway         |
| 4/6/2010<br>12:49:47 PM  | Closed | Pothole Repair                      | Intersection of Fessenden St and Norfolk St and Mildred Ave, Mattapan, MA |       | Mattapan |         | PWD Highway         |
| 4/2/2010 9:59:29 PM      | Closed | Street Light Outages                | 551 Norfolk St, Mattapan, MA, 02126                                       | 02126 | Mattapan | Ward 18 | PWD Street Lighting |
| 4/2/2010 2:26:58 PM      | Closed | Missing Sign                        | Intersection of Blue Hill Ave and Walk Hill St, Mattapan, MA              |       | Mattapan |         | BTD Operations      |
| 4/2/2010<br>10:09:26 AM  | Closed | Street Light Outages                | Intersection of Wellington Hill St and Wellington Hill Fwy, Mattapan, MA  |       | Mattapan |         | PWD Street Lighting |
| 3/24/2010<br>2:04:33 PM  | Closed | Pothole Repair                      | 33 Fessenden St, Mattapan, MA, 02126                                      | 02126 | Mattapan | Ward 18 | PWD Highway         |
| 3/23/2010<br>11:37:28 AM | Closed | Pothole Repair                      | Intersection of Fessenden St and Norfolk St and Mildred Ave, Mattapan, MA |       | Mattapan |         | PWD Highway         |

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|                          |        |                                     |  |       |          |         |                     |
|--------------------------|--------|-------------------------------------|--|-------|----------|---------|---------------------|
| 3/23/2010<br>10:07:28 AM | Closed | Street Light Outages                | Intersection of Wellington Hill St and Wellington Hill Fwy, Mattapan, MA |       | Mattapan |         | PWD Street Lighting |
| 3/6/2010 9:24:59 AM      | Closed | Improper Storage of Trash (Barrels) | 18-20 Ormond St, Mattapan, MA, 02126                                     | 02126 | Mattapan | Ward 14 | Code Enforcement    |
| 3/5/2010 7:29:32 AM      | Closed | Dead Animal                         | 18-20 Ormond St, Mattapan, MA, 02126                                     | 02126 | Mattapan | Ward 14 | PWD Street Cleaning |
| 2/23/2010<br>12:08:17 PM | Closed | Graffiti Removal                    |  |       |          |         | Graffiti Removal    |
| 2/22/2010<br>2:32:42 PM  | Closed | Parking Enforcement                 | 8 Wellington Hill St, Mattapan, MA, 02126                                | 02126 | Mattapan | Ward 14 | BTD Enforcement     |
| 2/22/2010<br>2:29:23 PM  | Closed | Parking Enforcement                 | 16 Wellington Hill St, Mattapan, MA, 02126                               | 02126 | Mattapan | Ward 14 | BTD Enforcement     |
| 2/16/2010<br>5:07:41 PM  | Closed | Street Light Outages                | Intersection of Blue Hill Ave and Wellington Hill St, Mattapan, MA       |       | Mattapan |         | PWD Street Lighting |
| 2/3/2010 4:14:41 PM      | Closed | Pothole Repair                      | 26 Fessenden St, Mattapan, MA, 02126                                     | 02126 | Mattapan | Ward 18 | PWD Highway         |
| 1/31/2010<br>1:04:12 PM  | Closed | Highway Maintenance                 | Intersection of Blue Hill Ave and Walk Hill St, Mattapan, MA             |       | Mattapan |         | PWD Highway         |
| 1/27/2010<br>10:10:47 AM | Open   | Tree Maintenance                    | 669 Walk Hill St, Mattapan, MA, 02126                                    | 02126 | Mattapan | Ward 18 | Parks Forestry      |
| 1/27/2010<br>10:01:44 AM | Closed | Tree Emergencies                    | 669 Walk Hill St, Mattapan, MA, 02126                                    | 02126 | Mattapan | Ward 18 | Parks Forestry      |
| 1/6/2010 9:17:26 AM      | Closed | Pothole Repair                      | Intersection of Blue Hill Ave and Walk Hill St, Mattapan, MA             |       | Mattapan |         | PWD Highway         |